



Hours Lost Due to Work Related Injury/Illness Emergency Services



KPI Owner: Jordan Mudd

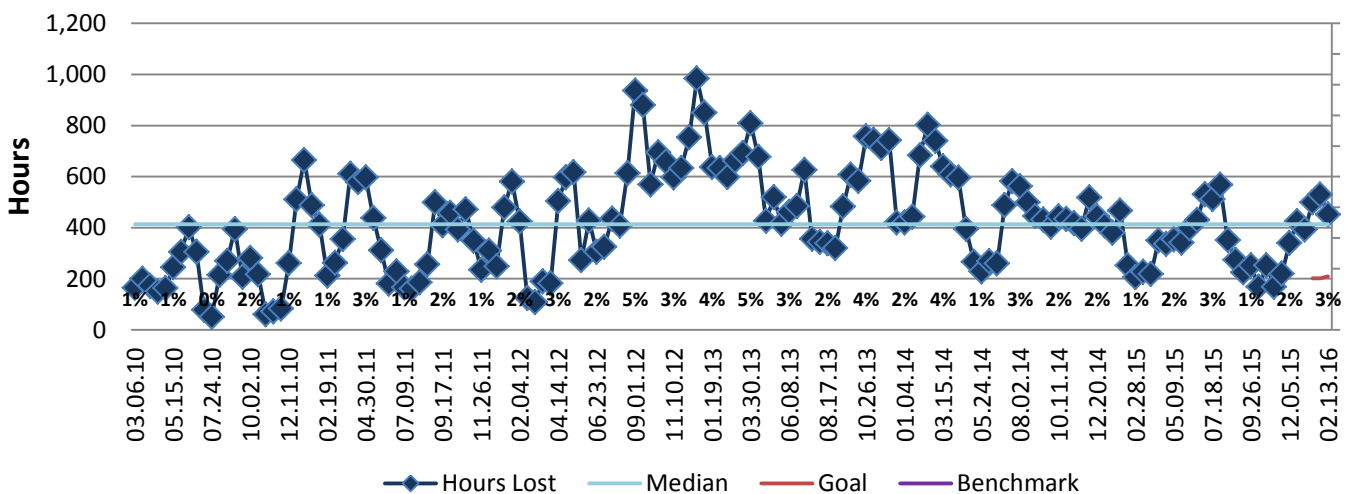
Process: Employee Safety

Baseline, Goal, & Benchmark		Source Summary	Continuous Improvement Summary		
Baseline: CY15 Avg 335 hrs/pay period (1.8%) Goal: Reduce hours lost to 1.2% (one standard deviation below CY2015 average) Benchmark: TBD		Data Source: Payable Time PeopleSoft Goal Source: Dept Management Team Benchmark Source: TBD	Plan-Do-Check-Act Step 5: Pilot short term and/or long term solutions Measurement Method: The total number of hours per month employees were absent due to a work place injury or an illness contracted at work, rate calculated by dividing by total standard hours Why Measure: Minimize number & severity of workplace injuries/illness Next Improvement Step: Improve case management via weekly conference call with WC adjuster. Invest in Fit Responder injury prevention program. Improve RTW assignment process.		
How Are We Doing?					
01.03.16-02.13.16 CY-to-Date Goal	01.03.16-02.13.16 CY-to-Date Actual		01.31.16-02.13.16 Goal	01.31.16-02.13.16 Actual	
612	1,480		209	452	
Hours	Hours		Hours	Hours	

Hours Lost Due to Work Related Injury/Illness



Good



Column Chart 2.1.2015-1.31.2016

205 injury cases
152 remained at work

